

# Terms of Service for Soul Creative Hub

Operated by Rachel Schofield, Arts Psychotherapist

Last Updated: January 21, 2024

## Introduction

Welcome to Soul Creative Hub, a professional art therapy practice. These Terms of Service (ToS) govern the provision and use of art therapy services and ensure compliance with legal and ethical standards relevant to Queensland, Australia.

## Acceptance of Terms

By engaging in art therapy sessions at Soul Creative Hub, clients agree to abide by these Terms of Service.

## Services Provided

Soul Creative Hub offers professional art therapy sessions to support mental and emotional well-being through creative processes.

## Compliance with Legal and Ethical Standards

As a Registered Art Therapist in Queensland, Rachel Schofield adheres to:

- ANZACATA's Code of Ethics and Professional Practice.
- Australian Health Practitioner Regulation Agency (AHPRA) standards, if applicable.
- Relevant Queensland and Australian health and safety laws.
- Australian Privacy Principles (APPs) under the Privacy Act 1988.

## Client Commitment

Clients are expected to:

- Actively participate in sessions.
- Respect the therapeutic boundaries and session guidelines.

- Provide accurate health and personal information as required.
- Pay all fees on time by the payment methods provided.
- Adhere to all policies and procedures of Soul Creative Hub.

## Confidentiality and Privacy

- Client information is handled in accordance with the Australian Privacy Principles.
- Disclosure of information will only occur as required by law, such as in cases of imminent risk or mandatory reporting obligations under Queensland law.

## Session Policies

- **Cancellation Policy:** Details about cancellations, including any fees for late cancellations are provided in our Cancellation Policy provided on our website.
- **Privacy Policy:** Our Privacy Policy can be found on our website.

## Limitations of Service

- Art therapy is not a replacement for medical or psychiatric treatment.
- Referrals to other health professionals may be made if deemed necessary.

## Professional Liability Insurance

- Rachel Schofield maintains professional liability insurance as required for registered therapists in Queensland.

## Changes to Terms

- Soul Creative Hub may revise these Terms of Service, with changes effective upon notification to clients.

## Contact and Complaints

- Questions, feedback, or complaints should be addressed to Rachel Schofield in writing via email: [connect@soulcreativehub.com](mailto:connect@soulcreativehub.com), or informally via phone call: 0435 837 555

## Governing Law

- These Terms of Service are governed by the laws of Queensland, Australia.

**Disclaimer:** The information provided in these Terms of Service is for general informational purposes only. It is not intended as and should not be relied upon as legal, medical, or other professional advice. While efforts are made to ensure the accuracy and timeliness of the information presented here, "Soul Creative Hub" and Rachel Schofield disclaim any liability for any errors or omissions and accept no responsibility for any loss or damage that may arise from reliance on any information contained in these Terms of Service. The use of services provided by "Soul Creative Hub" is at the client's own risk. It is the client's responsibility to ensure that any services, information, or guidance provided by "Soul Creative Hub" meet their requirements. These Terms of Service do not override any statutory rights that may apply to clients.

External links may be provided for your convenience, but they are beyond the control of "Soul Creative Hub" and no representation is made as to their content. Use or reliance on any external links and the content thereon provided is at your own risk.

Please note that these Terms of Service are subject to change at any time and without notice. Continued use of "Soul Creative Hub" services after any such changes shall constitute your consent to such changes. You are encouraged to periodically review these Terms of Service to stay informed of updates.